



Security Door Controls Customer Service

If you've ever been on the job and need an answer, we know that time is of the essence. And, there's nothing like speaking to a real person for what you need, when you need it.



Med "...a spectacular resource."

**"It is good to have a company
that goes above and beyond..."**

SDC Customer Support is available
Monday – Friday, from 6:30 am to 5:00 pm PST
800.413.8783 • service@sdsecurity.com

**"I appreciate you helping me with this order
and getting it to me as quick as you did."**

PO Box 3670
Camarillo CA 93011-3670

801 Avenida Acaso
Camarillo CA 93012

805.494.0622
800.413.8783



APP



Mobile Resource

For Sales Calls, Onsite Installation,
Dealers, Specifiers, & Engineers

20 Product Categories

Access Control Equipment
Electric & Mechanical Locking Devices

Video Library

Video Demos for Sales, Installations,
Product & Sytem Application

Document Library

PDF Datasheets, 3-Part Specs,
Instructions, Templates & Cad

System Library

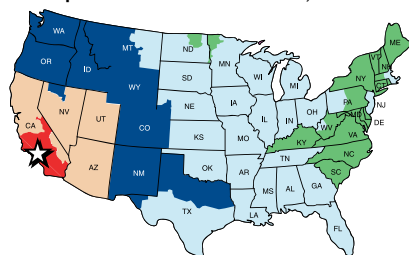
Cross Brand Compatible Riser &
Point-To-Point System Wiring

Social Links

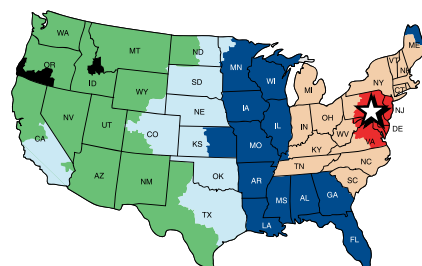
Latest News thru LinkedIn,
Facebook, Twitter & Youtube



Corporate Warehouse Camarillo, CA 93012



Regional Warehouse Baltimore, MD 21030



shipQUICK

Over 100 SDC products are available for shipment the next business day from the SDC warehouse nearest you. Visit us at www.SDCsecurity.com and download your copy of the shipQUICK inventory so you know first hand which products SDC can expedite for you.

Quality

SDC is a Progressive Quality Assurance™ manufacturer that practice a quality management program based on continued improvement of daily operations, product quality and customer satisfaction.

Vision

We want to be recognized for providing the highest quality products and complete customer satisfaction.

Mission

The management and employees of SDC are committed to providing innovative, high quality security products and services that meet our customer needs. Through training and continuous process improvement, we will endeavor to deliver the highest quality product to our customers on time, every time.

Icon Index



Made in the USA



Lifetime Warranty



UL Listed



3 Year Warranty



Grade 1



5 Year Warranty



CE Listed



Field Selectable



Weather Resistant



ADA Compliant



Available through
shipQUICK Inventory



Power over Ethernet
Capable Locking Hardware



LIMITED WARRANTY

Security Door Controls (SDC) warrants that all new products sold by us are free from defects in material and workmanship and fit for the purpose intended by SDC when properly installed in accordance with the appropriate factory instructions and template for a period, from the date of shipment as follows:

Lifetime: EMLock Series electromagnetic locks and Exit Check Series Delayed Egress Electromagnetic Locks, excluding Exit Check delayed egress PC board assemblies, purchased since January 1, 2006 are warranted for the life of the product. Excel Series Electromagnetic Locks and 600 Series power supplies purchased since January 1, 2012 are warranted for the life of the product.

5 Years: All other SDC products, including Exit Check electronic PC Board Assemblies are warranted for 5 years

The extent of our liability for breach of warranty, when such is shown to our satisfaction, shall be limited to a functionally

equivalent replacement, or repair of such product, or part thereof at SDC's sole discretion, when returned, delivery prepaid to SDC. We shall not, except to the extent this limitation may be precluded by law, be liable for inconvenience, labor costs, lost profit, damages to other property, injury or any other consequential or punitive damages resulting directly or indirectly from any product defect or breach of this warranty.

This warranty is limited to the original purchaser, is not transferable and shall not apply to changes of Oil Rubbed Bronze (613/US10B) finish, which is a living finish designed to change appearance through daily use, lamps, LED's, maintenance, wear and tear caused by normal use, altered product, abuse or negligence.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES OF FITNESS AND MERCHANTABILITY.

CUSTOM SYSTEM DESIGN

Security, Life-Safety and Access Control. They demand the best, in planning, products and operation. So it's only good sense to work with a complete product package, and to begin with an expertly prepared, custom engineered design package from SDC. Detailed to your needs, one entrance or a complex multi-entrance system.

Every professional in the field knows all too well the usual problems. Wiring specs and wiring diagrams don't match up, components are improperly planned out or missing, projects slow down and costs start escalating.

Security Door Controls is prepared to assist you with a complete System Design Folder which eliminates any problems with component compatibility, system operation or wiring installation.

We provide what your particular job requires in electrical drafts,

instructions and data. It offers a great advantage for you, with time saved, a faster, easier, better job in every way.

General instructions. Job name. Supplier. SDC reference number and drawing numbers for easy reference when technical support is needed. System operation: a detailed outline of the complete operation. A full list of components with individual instruction data for each, conduit layout indicating quantity and gauge of wires. Point-to-point wire diagrams of all component connections.

All necessary data is a matter of record. In short, whatever that job requires in equipment, technical understanding or assistance, at the office or in the field, will be detailed in your SDC System Design Folder.

*SDC fees vary according to requirements.

ENGINEERING POLICY

Engineering services are available for special system design and documentation.

All requests must be submitted in writing with all detailed requirements before final quotation. Any alterations or omissions must also be submitted in writing and are subject to additional quotation.

SDC assumes no responsibility for information exchanged by telephone regarding estimates or product suitability for verbally expressed systems. Email requests will speed up the process and eliminate misunderstandings.

A non-cancelable purchase order for engineering is required before any engineering may proceed.

Are the entrances
to your plant
**safe and
secure?**

Have you addressed
the **Physical Security**
requirements of **HIPPA,**
HTECH, SSAE 16, PCI-DSS
and **Sarbanes-Oxley?**

Is your
Renovation
current with
today's **codes?**

SALES POLICY

TERMS: A minimum purchase of **\$3,500.00** annually is required to maintain an open account with Security Door Controls.

RETURNED GOODS: Any defects or errors for which we are responsible will be promptly rectified. Approval for return of merchandise must be requested of us, and when granted the return authorization number must be displayed on all packages returned. Material found suitable for resale without reconditioning will be credited to customer's account less a handling and reprocessing charge of 35% of the net material value. Further charges will be assessed on material requiring rework to return it to saleable condition. Obsolete products will not be accepted for return. Custom products, special finish, options, size or pre-assembly configuration are considered special and are not returnable for credit. Incoming transportation charges are to be prepaid by the Buyer. Credits for material returned will have 2% deducted to cover the cash discount allowance on the original invoice.

ADDITIONAL TERMS: 2% - TEN (10) DAYS. Net thirty (30) days from date of invoice. Interest at 1-1/2% per month will be charged on unpaid balances beyond thirty (30) days. Orders received from 60+ day accounts will not be entered until account is current. It is understood that you may use your normal purchase order or other order forms in placing orders. However any such forms shall be used for convenience only and any terms or provisions which may be contained therein inconsistent with, or in addition to, those contained in our then current Acknowledgment to Customer form or other terms or provisions contained herein shall have no force or effect whatsoever. Custom material or wiring diagrams requires 50% deposit. At SDC's discretion, orders in excess of \$1500 net will be acknowledged by product category and department, and shipped on an "as ready" basis unless customer purchase order specifically states "Do not ship before _____," and "No partial shipments."

PRICES: Prices are subject to change without notice. No prices are guaranteed. All shipments will be made at prices prevailing at time of shipment. Errors or omissions in pricing are subject to correction.

PRICING POLICY: Shipments must be accepted within sixty (60) days after receipt of the order. Contracts extending beyond this period are subject to prices in effect at the time of shipment.

MINIMUM ORDER: Our minimum net invoice charge is \$250.

ACCEPTANCE: We reserve the right to decline an order, in whole or in part, when the price, quantity or assortment of goods is not satisfactory to us.

CHANGE IN ORDERS: A charge of \$20.00 will be applied to each change on any order after said original order has been previously acknowledged by SDC, plus a cost incurred by manufacturing at point of change.

CANCELLATIONS: A charge of \$40.00 will apply in addition to any cost incurred by us for any cancellation made after our acknowledgment is issued. Custom architectural housings are non-cancelable. Orders for custom architectural housings, custom parts, special and optional plated finishes are non-cancelable.

FREIGHT: All goods are invoiced EXW (EXWorks) SECURITY DOOR CONTROLS. When delivered to the transportation company the shipments become the property of the purchaser, who assumes the risk of loss or damage in transit. All ground shipments will be made by United Parcel Service (UPS).

BACK CHARGES: We are not responsible for, do not authorize, and will not accept any charges for the cost of any labor or material incurred by anyone other than Security Door Controls for any installation, repair, service or replacement unless incurred with our prior written consent and agreement.

PRODUCT CHANGES: SDC reserves the right to modify, change, or discontinue any components as required.

SHORTAGES/ DISCREPANCIES: Claims must be made within ten (10) days after receipt of material. (The original invoice number will be required).

TEMPLATES: It shall be the customer's responsibility to check all templates requested from SDC for suitability for proper door and frame preparation. Direct requests from the door and frame supplier will not release this customer of this responsibility.

ARBITRATION AND GOVERNING LAW: In the event of a dispute or controversy, or differences, which may arise between parties, any claim shall be settled by arbitration. The arbitration shall take place in California under the rules of the American Arbitration Association. The validity, interpretation, and performance of this agreement shall be controlled by and construed under the laws of the state of California, United States of America.

ACCEPTANCE: We reserve the right to decline an order, in whole or in part, when the price, quantity, or assortment of goods is not satisfactory to us.

NOTE: SDC complete sales policy as stated prevails at all times.