

**JOB TITLE:** Technical Support

**SALARY:** Starting at 50-60K

**START DATE:** Immediate, hours 8am to 5pm.

**JOB TYPE:** 0-3 Months -Trial phase; temporary employment agency contract  
3+ Months -Permanent hire; benefits includes medical, dental, 401k  
12 Months – Eligible for technical department manager position; add'l benefit- vacation

**RESUME:** Forward to [shane@sdsecurity.com](mailto:shane@sdsecurity.com)

**NOTE:** Only forward resume if salary and location realistic  
*No employment agency solicitations*

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**COMPANY:**

SDC – Security Door Controls is an internationally recognized manufacturer with 40 years of experience in the door hardware and access control industry – [www.sdcsecurity.com](http://www.sdcsecurity.com)

**REGION:**

Located in Camarillo, CA 93012, 50 miles north of Los Angeles. Opportunity to join a growing, forward looking company. Local area provides excellent family environment, award winning schools and very low crime rate. Mild annual climate and an abundance of local activities.

**POSITION:**

Manufacturer of premium grade mechanical and electrified access control locking hardware seeks a technical person to support customer and sales representative's queries via phone and email correspondence. Provide technical product solutions to architects and consultants. Conduct product training for staff, customer service and sales representatives.

**SPECIFICS:**

- PC based and stand-alone access control assistance with programming, wiring, and trouble-shooting.
- Facilitate and develop system design layout including method of operation, technical aptitude to assess and determine system component integration. Analyze various applications to determine product solutions. Develop point-to-point and riser diagrams.
- Review and/or develop technical product and application bulletins. Review and improve product datasheets and instructions.
- Participation in R&D process relative to improvements and new product development.
- Occasional off-site customer training and trade show attendance.

**BACKGROUND:**

Ideal candidate will have a minimum of 5 year experience in the door hardware or access control industry. Strong technical aptitude with electrical engineering background. Capacity to multi-task and provide high volume phone support. Intermediate computer skills. Managerial experience.

